

Dear Valued Triveni Digital Customer,

Triveni Digital is dedicated to providing our customers with the most cost-effective, feature-rich solutions. Given the pace of change in digital television standards and environments, we are committed to rapid product evolution and availability of cost-advantaged upgrades for our customers. In order to support these goals, our product strategy is highly software-centric, and depends on industry standard hardware components as much as possible. While we are diligent to select vendors that can supply components for extended life cycles, at times we are forced to end of life certain products due to inability to source replacement components.

“End of Life” Notice for certain StreamScope® MT Platforms

This memorandum announces the End of Life, effective December 1st, 2010, for the Compec Portable StreamScope MT platform as well as for the Polywell Rackmount StreamScope MT platform, with serial numbers 589606 or lower. As of 12/1/10, we will no longer be able to provide Non-warranty service repairs, and no software upgrades will be available for these units. As a reminder, we previously announced End of Life for the BSI Rackmount platform, whose serial #'s begin with number101xxxxx, effective 12/1/09.

Upgrade or replacement options

As a Triveni Digital customer, your investment in our products will never become “stranded.” Discounted trade-in pricing is always available for purchase of the latest version of the equivalent product. If you order before June 15, 2010, you will be able to take advantage of an unprecedented discount special (60% off of base unit) from Triveni Digital, available on StreamScope MT trade-ins. As a StreamScope MT owner, you may also be interested in our new remote monitoring product line, StreamScope RM.

For additional information on discounted trade-in options available, please contact your Triveni Digital Sales Representative or call Triveni Digital Sales Support from 9AM-5PM Eastern Time at 609-716-3535, or email Sales@TriveniDigital.com. If you would like to discuss any issues, please feel free to contact me directly at 609-716-3537.

Sincerely,

Kota Sribuddharaju
Director, Technical Services